ROOT CAUSE ANALYSIS   *5 TIMES WHY*

LEAN MANAGEMENT PROGRAM
Good can always become better

name of the process:

project no:

Name:

date:

Problem or Defect:

Why	Why did the Problem or Defect Occur	Why was it not Detected	Why was it not Prevented
1st Why			
2nd Why			
3rd Why			
4th Why			
5th Why			

Root cause known: Yes / No

Root cause solved: Yes / No